

WODS Refund Policy

The following refund policy applies to all leagues, programs, and events operated by **WODS** unless otherwise explicitly stated in the registration description.

1. Processing Fee

All approved refunds are subject to a **non-refundable processing charge equal to the greater of:**

- **10% of the registration fee**, or
- **\$5.00**

This processing charge applies to all refund scenarios without exception, including pro-rated refunds.

2. Individual Player Refunds (League Play)

- Individual participants may be eligible for a **pro-rated refund only if they have participated in fewer than 25% of their scheduled league games** at the time the refund request is submitted.
- No refunds will be issued once a participant has played **25% or more** of their scheduled games.

3. Team Registration (Individuals on Teams)

- **No individual refunds** will be issued for players registered as part of a **team registration**, regardless of participation or attendance.

4. Team Registration Refunds

- Team registration refunds may be issued **up to two (2) weeks prior to the league start date**.
- No team refunds will be issued once the league has begun.

5. Tournament Registrations

- Each tournament will explicitly state its refund policy in the tournament registration details.

- **If no tournament-specific refund policy is stated**, the standard **WODS Refund Policy** outlined here will apply.

6. Venue Cancellations

- Refunds related to **venue cancellations** will only be issued **if and when WODS receives a refund from the venue or facility**.

If WODS does not receive a refund, no participant or team refunds will be issued.

7. Extraordinary Circumstances

- Additional **pro-rated refunds may be granted in extraordinary circumstances**, at the **sole discretion of the WODS Board of Directors**.
- Approval is not guaranteed and decisions made by the Board are final.

8. Weather Cancellations and No-Shows

- **No refunds** will be issued for:
 - Games cancelled due to weather
 - Missed games due to player or team no-shows

9. Waitlist Replacements

- In the event a registration (individual or team) is **waitlisted**, a refund **may be issued** if:
 - Another individual or team on the waitlist is willing and able to take the vacated spot, and
 - The replacement registration is successfully completed
- This applies **even if less than 14 days' notice** is provided.
- The standard **processing charge still applies** unless waived at the discretion of the Board of Directors.

10. Refund Request Deadlines

- All refund requests must be submitted **at least fourteen (14) business days prior to**:
 - the event start date **or**
 - the registration deadline,
whichever is earlier.
- Requests submitted after this timeframe will only be considered if extraordinary circumstances apply.

